



**DEPARTMENT OF THE ARMY**  
US ARMY INSTALLATION MANAGEMENT COMMAND  
HEADQUARTERS, UNITED STATES ARMY GARRISON, FORT STEWART/HUNTER ARMY AIRFIELD  
954 WILLIAM H. WILSON AVENUE  
FORT STEWART, GEORGIA 31314-3418

REPLY TO  
ATTENTION OF

Aloha Dry Cleaners  
401 West Atlantic Avenue  
Delray Beach, FL 33444

Dear Nick,

I wanted to Thank You for the excellent service you provided me.

As a Casualty Assistance Officer in the South Florida area, my time is very limited to handle things that are important but not urgent.

I was invited (via short notice) to attend a formal Christmas Party. The day before the party, I found my dress blue uniform pants were more than a little snug. You quickly provided me reassurance that you could not only have my pants altered but you could also have the jacket and pants cleaned and pressed.

You called later to ask how much "adjustment" I needed and had my uniform ready to go hours before the party.

You and your team exceeded my expectations. I never thought you could do what you committed to and yet you did with flying colors.

I'm so deeply grateful to have found you and will continue to recommend you to those who are looking for quality work by a business owner who says what he means and means what he says.

Respectfully,

A handwritten signature in black ink, appearing to read "Douglas R. Maddox, Jr.", written over a circular stamp.

Douglas R. Maddox, Jr.  
LTC, USAR, AG  
Casualty Assistance Officer